

RECOMMENDATION #15

COLLEGE OF NURSES OF ONTARIO (CNO) STANDARD

BACKGROUND

Currently the guidance provided to nurses from the College of Nurses of Ontario to assist them with understanding their right to refuse a patient in a hazardous situation when the hazard is workplace violence requires more clarity¹.

There exists a potential for a conflict in decision making by nurses who are at risk of a hazardous workplace violence incident; however, are required through their Professional Standards Practice Guidelines to continue to provide care to the patient.

RECOMMENDED SOLUTION AND INTENDED OUTCOME

The Ministry of Health and Long-Term Care (MOHLTC) should work with the College of Nurses of Ontario to further clarify decision making with respect to refusal of patients in hazardous situations, where the hazard is workplace violence.

RECOMMENDED IMPLEMENTATION

MEDIUM

1. MOHLTC should work with the College of Nurses of Ontario to provide further clarity in decision making when nurses are faced with a risk of workplace violence or encountering violent situations.

¹ Practice Guideline: Refusing Assignments and Discontinuing Nursing Services, CNO