

Q: What do you mean by violent behaviour?

A: Some people react to stress, anger, fear or pain with violence. Medication, anaesthesia or medical conditions like dementia also can cause violent behaviour. This can include hitting, shoving, pushing, punching, biting, spitting, groping, pinching, kicking, throwing objects, shaking fists, & attempts and threats of assault.

Q: How did you decide that I may be at risk of becoming violent?

A: We carry out a detailed assessment on each patient. This tells us if they have been or could become violent.

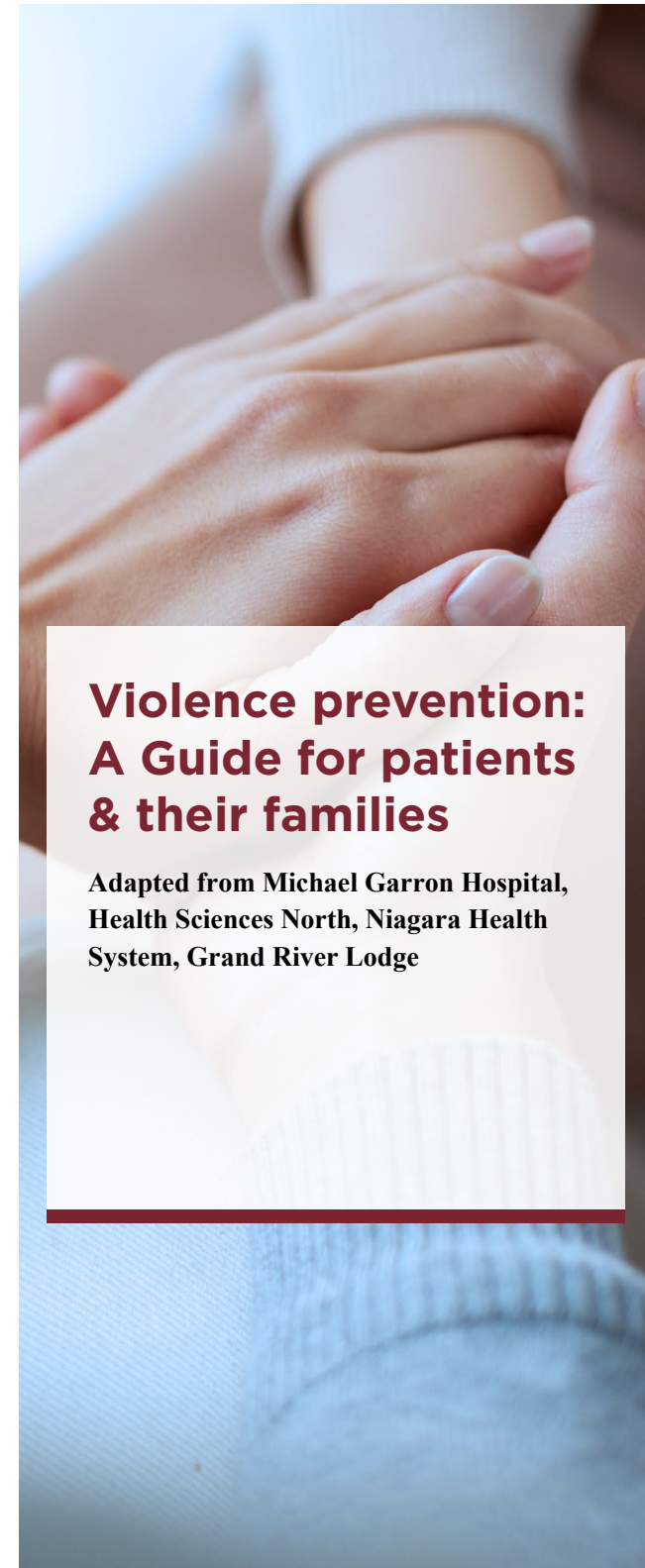


What if I have more questions?



You are welcome to speak to:

If you have questions, concerns or would like to submit a written request for reconsideration.



Violence prevention: A Guide for patients & their families

Adapted from Michael Garron Hospital,
Health Sciences North, Niagara Health
System, Grand River Lodge

At we work hard to provide a safe environment for all our patients, visitors and staff. For the protection of everyone, we have a violence-prevention program.

Our program does not allow any kind of violent behaviour. That means:

- If someone becomes aggressive or violent, they may be asked to leave.
- We need to let staff know when there is a risk of violence or abuse.
- Our goal is to provide the best possible care. By keeping our staff safe and informed, we help ensure they can meet the needs of all our patients and their families.



Q: Why am I wearing this colour of wristband? Why do I have a symbol next to my hospital bed?

A: The wristband and symbol is a way to communicate so everyone is safe. It lets staff know about the potential for violence, and helps them prevent violent behaviours from being triggered. The wristband and signage also helps remind you of our violence prevention policy.

Q: Are people going to treat me differently? Will I always wear it when I am at ?

A: The alert markers (e.g. your wristband and bedside signage) are necessary for alerting

staff so they can find out more about what you specifically need. It will not affect the care you receive — you will always get the best care we can give. We will review your needs regularly and update your care-plan so that we can help where and how it's needed.

Q: Would other health organizations do the same thing?

A: All healthcare organizations must follow the Occupational Health & Safety Act (OHSA). Under the OHSA, we all must take necessary steps to provide a healthy and safe workplace. Practices may vary a little from one facility to another, but the basic steps are the same.

